SAFETY | QUALITY | INTEGRITY
Committed to continuously driving safety across the aviation ecosystem

REMEMBERING LIVES LOST
Lion Air Flight 610
Indonesia | October 29, 2018 | 6:20 a.m.
Ethiopian Airlines Flight 302
Ethiopia | March 10, 2019 | 8:41 a.m.

SOFTWARE UPDATES
• Robust MCAS software update THREE ADDITIONAL LAYERS of protection
• 800+ TEST and PRODUCTION FLIGHTS with new software totaling 1,500+ HOURS
• Additional updates to the flight control computer software for FURTHER REDUNDANCY AND SAFETY

TRAINING UPDATES
• Developing COMPREHENSIVE proposed TRAINING with global regulators
• ONGOING FEEDBACK from pilots around the globe
• NEARLY 90% of MAX operators participated in simulator session with software update

FLEET SUPPORT
• 24/7 OPERATIONS CENTER
• Deliver HIGHEST QUALITY on-the-ground SUPPORT for fleet readiness
• ENTRY-INTO-SERVICE APPROACH to support MAX return to service augmented with advanced analytics

GLOBAL OUTREACH
• CONTINUED LISTENING and FEEDBACK from customers and regulators
• 20 GLOBAL CONFERENCES for operators & financiers with 1100+ PARTICIPANTS from 250+ ORGANIZATIONS
• 545 PARTICIPANTS in SIMULATOR SESSIONS from 140 customers, regulators and other stakeholders

AIRPLANE PRODUCTION
• Actions to DRIVE QUALITY AND STABILITY across production system
• CLOSELY ENGAGING WITH more than 900 737 SUPPLIERS and efforts for SUPPLY CHAIN STABILITY
• MEASURED DECISIONS on production rate to plan for future

COMPANY ACTIONS
• STRENGTHENING the culture of SAFETY at Boeing and industry-wide
• Separated Chairman and CEO roles for increased FOCUS ON SAFETY and RTS
• REINFORCED CORE VALUES of SAFETY, QUALITY and INTEGRITY in annual recommitment
• ALL-EMPLOYEE QUALITY stand-down and training

For the latest 737 MAX news: www.boeing.com/737maxupdates