Managing the entry into service, operations, maintenance and the transition of aircraft pose challenges to an airline’s core mission. Why invest in the infrastructure, systems and operations needed to perform these functions? Why choose to divert time and energy from serving customers and providing an engaging air travel experience?

You don’t have to. With GoldCare, we take care of that for you while increasing your airplane availability and reducing costs.

As the leading aircraft designer and manufacturer, Boeing is uniquely positioned to bring advantages to your operations so you can focus on what matters most to you—serving your customers. Meanwhile, Boeing can focus on keeping your airplanes where they belong: in the air, earning revenue.

GoldCare is a premier integrated service that brings together the essential support and solutions from the Boeing Edge portfolio to successfully manage the materials, engineering and maintenance of your fleet.

Initially developed for the 787 Dreamliner, GoldCare has been expanded to include the Next Generation 737 and the 747-400. In addition, Boeing is developing GoldCare offerings for the 777 and 747-8.
Simplifying the Business of Airplane Ownership

Your airplanes are valuable assets and they are always on the move. Keeping them out of the hangar and in the air requires parts and services to be ready and available at precisely the right time and place.

GoldCare redefines operational efficiency by ensuring that parts and services are deployed wherever you need them.

GoldCare Is the Premier Boeing Lifecycle Solution

Goldcare is a revolutionary suite of centrally managed services to support your fleet requirements. GoldCare simplifies airplane operations and ownership with extensive capabilities for engineering and for planning and managing maintenance, material and information.

This gives you more options in managing your airplane fleet. GoldCare is a flexible turnkey service focused on enhancing operational performance with tailored choices in support and services.
GoldCare
Efficiency and flexibility

Enhancing Operational Processes

Operational efficiencies in the airplane supply chain and maintenance operations increase fleet availability and reliability while reducing upfront investment and recurring operational costs. With GoldCare, processes and costs of airplane supply chain and maintenance operations are predictable.

A Scalable Set of Offerings

Tailored to Your Business Needs
GoldCare represents a strategic choice, allowing you to choose the level of support that is right for your business. That’s why Boeing developed GoldCare as a scalable set of offerings. This allows you to choose the optimum level of supply chain, engineering and maintenance services based on your operational needs.

Whether parts, maintenance or engineering services, GoldCare delivers benefits for every size and type of airline. GoldCare has solutions that maximize efficiency and flexibility for every customer, from startups to established airlines.
GoldCare Enterprise
GoldCare Enterprise encompasses the complete parts, engineering and maintenance solution. This enables operators to focus on the core business of flying. GoldCare Enterprise includes complete parts management, repair and overhaul integrated into material management, engineering and the execution of any required maintenance.

Maintenance Execution
The physical execution of all the maintenance functions required to keep your airplanes operating efficiently, including base, hangar and line maintenance. You choose the level of support you require based on your capabilities.

Engineering
Engineering is the development of essential maintenance and reliability programs designed specifically for your 787 Dreamliner fleet. This includes critical configuration and records management for your airplanes. In addition, the development of a maintenance engineering program is critical to the airline’s scheduled operation. This includes coordinating scheduled maintenance with flight operations through the GoldCare Operations Center and 24/7 monitoring.

Material Management
Material Management is a supply chain management service for spares delivered with guaranteed parts availability. Flexible and tailored, Material Management can include rotables, expendables and reparable parts.

You pull the pieces together that you want from the integrated solution. Do you need parts and engineering? Do you need engineering and maintenance? Or do you need it all integrated into GoldCare Enterprise? You select what’s best for your business, and we deliver on it.
GoldCare Enterprise

Maintenance Execution

Engineering

Material Management
Harnessing the Power of the GoldCare Enterprise Suite

GoldCare Enterprise provides 24/7 operational control using e-enabling technologies to turn airplane data into actionable information.

A powerful set of information management technologies, systems, applications and software creates efficiencies across the airplane fleet, business and enterprise. These technologies are integrated to create the GoldCare Enterprise Suite.

Boeing manages the GoldCare Enterprise Suite in the GoldCare Operations Center. Many of these solutions are already successfully at work with customers around the world. Airplane Health Management, Maintenance Performance Toolbox and Boeing Electronic Flight Bag, MyBoeingFleet and the information management foundation of Integrated Materials Management are vital, tried-and-tested solutions that give the GoldCare Enterprise Suite its unique advantage in helping manage your fleet.

These technologies use design, manufacturing and fleet data unique to Boeing as an OEM. No one knows more about Boeing airplanes and their maintenance, and no one is better positioned to put that information into action for you than Boeing.
Substantial Lifecycle Benefits, Including Increased Residual Value

Commercial airplanes are valuable assets. Appraisers and financiers agree that maintaining your fleet with GoldCare will significantly enhance the value of the airplane throughout the lifecycle.

Airplanes managed and maintained with GoldCare maximize operational availability and minimize in-service risk. When it is time to transition the aircraft, GoldCare-managed airplanes will be worth millions of dollars more than those not managed by GoldCare.

Support and Services from the OEM Deliver the Highest Value

As the aircraft designer and producer, Boeing, along with its GoldCare partners, is uniquely positioned and qualified to maintain your aircraft economically and efficiently. The GoldCare team comprises many world-class airline professionals with hundreds of years of combined airline experience. This airline experience, coupled with the skills, experience and expertise of Boeing, globally recognized maintenance providers and OEMs, forms a tightly integrated operational network to help you succeed.

With GoldCare, your airplanes will spend more time in the air, earning revenue. You decide the level of service. Boeing and its global team deliver.
### Acquisition
- Reduces financing risk.
- Minimizes infrastructure.
- Eliminates inventory costs.
- Allows quicker introduction.
- Eases service-ready costs.

### Operation and Maintenance
- Improves schedule reliability.
- Guarantees part availability.
- Ensures predictable costs.
- Transfers risk to Boeing and partners.
- Increases focus on core business.

### Transition
- Enhances asset value.
- Reduces transition time.
- Ensures record accuracy.
- Mitigates bridging maintenance.
- Globally accepted.
GoldCare

Why Boeing GoldCare?

GoldCare Advantages

- No one knows Boeing airplanes better than Boeing.
- GoldCare reduces risk to the operator by linking Boeing airplanes with our services.
- GoldCare significantly reduces the risk of new airplane introduction surprises.
- Boeing is the only source of new and updated aircraft technical information.
- Boeing will continually apply its extensive knowledge base gained through in-service data collection and monitoring.
- Boeing involvement in revisions to an airline’s maintenance program reduces risk by ensuring regulatory authority acceptance.
- Boeing is uniquely positioned to implement the most efficient means of integrating IT systems and implementing the right changes at the right time.
The Boeing Edge

Integrated Services

- GoldCare
- Digital Airline
- Performance-Based Navigation
- Lease Transition Services
- Mobile Solutions
- Professional Services
- Fuel-Efficiency Solutions
- AOG Solutions
- Airline Performance Management

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