1. **Why is Boeing promoting a health assessment?**

   The company’s Well Being initiative, of which screenings and the health assessment are a part, stems from the belief that employees who actively manage their health and financial well-being are more productive, satisfied and engaged overall and able to perform their best at work, at home and in the community.

   In addition, Well Being programs, such as the health assessment, also address the nearly $1 billion in Boeing health care costs spent annually to treat chronic health conditions associated with poor nutrition, lack of exercise, stress and tobacco use.

2. **What is the difference between the screenings and the health assessment?**

   On-site screenings provide employees with individual health numbers (such as blood pressure, body mass index and cholesterol levels) in a face-to-face session with a licensed nurse. Employees may also choose to be screened by their physician or health care provider. The on-site screening period runs July 1 through Dec. 3, 2013, depending on demand.

   Whichever way you choose to complete a screening and “know your numbers,” you can then use that information to complete the confidential health assessment, which will be available online between Oct. 1 and Dec. 3, 2013.

   The health assessment is a guided questionnaire that asks questions about current health conditions, behaviors, risks, readiness to make health changes and compliance with recommended screenings. After completing the health assessment, you will be provided with a health score based on your responses that summarizes any health risk areas and prioritizes next steps to manage those risks. People who take the health assessment tend to see better year-to-year health improvement when compared with people who do not take one or take one only occasionally.
3. Who is eligible to take the health assessment?

The following individuals are eligible to complete the health assessment:

- U.S. Boeing employees, BAO employees and U.S. employees on international assignment.*
- Spouses or eligible domestic partners of U.S. Boeing employees, BAO employees and U.S. employees on international assignment who are enrolled in a Boeing-sponsored medical plan.
- U.S.-based subsidiary employees.**
- U.S.-based subsidiary employees’ covered spouses or eligible domestic partners who are enrolled in a Boeing-sponsored medical plan.**
- International locally hired employees of Boeing fully integrated subsidiaries.

Funding for company Well Being programs is intended to support participants covered under a Boeing-sponsored health care plan; therefore, contractors and suppliers are not eligible to complete the health assessment.

*Interns follow the same guidelines throughout this document as employees, whether employed or on leave.

**Except at subsidiaries that maintain their own health care plans

4. What types of questions are asked on the health assessment?

The health assessment is a comprehensive questionnaire designed to provide you with a health score so that you understand your health risks. The assessment asks several questions related to your health and lifestyle habits. You will be asked specific questions about your blood pressure, glucose level and cholesterol levels, for example, as well as lifestyle questions regarding your physical activity level, eating habits and behaviors such as whether you wear a seatbelt or use tobacco. If you completed a screening on-site or had your physician’s or health care provider’s office fax in the Physician Results Form from your screening, those results will be uploaded into the assessment.

5. Is the health assessment a quiz, and are there any wrong answers?

The assessment is a series of questions; it is not a quiz. There are no wrong answers and it is only for you to understand your health risks. Simply answer as best you can to ensure that you receive an accurate health score. The assessment will help you determine how healthy you are and whether you have opportunities to improve your health and well-being.

6. What are the benefits of the health assessment?

There are many benefits. You will receive:

- A health score based on your responses that summarizes any health risk areas and prioritizes next steps to manage those risks.
- A list of Well Being programs, tools and resources that can help you meet your health goals.
- Telephonic health coaching opportunities (available only for U.S. employees and their covered spouses or eligible domestic partners). Health coaching is free and tailored to your personal health goals, whether managing your weight and stress levels, getting physically active or improving your eating habits. (See coaching FAQs on page 9 for more information.)

7. Who is administering the health assessment this year?

WebMD will continue to administer the health assessment. WebMD is a consumer health solutions company that helps people make better health and benefit decisions, positively change their health behavior and live healthier lives.
Taking the health assessment

8. **How do I take the health assessment?**

The health assessment will be available Oct. 1 to Dec. 3, 2013, and can be accessed as explained below:

**Employees:**

- **At work,** employees can go directly to Boeing TotalAccess and click *My Well Being* and then click *Physical.*

- **From home,** employees can go to TotalAccess via MyBoeing express ([www.boeing.com/express](http://www.boeing.com/express)), using their BEMSID and TotalAccess password to sign in, and click *My Well Being* and then click *Physical.*

**Spouses and eligible domestic partners enrolled in a Boeing-sponsored medical plan:**

To participate, spouses and eligible domestic partners enrolled in a Boeing-sponsored medical plan must visit [www.webmdhealth.com/boeing](http://www.webmdhealth.com/boeing). The employee’s BEMSID (under which the spouse or eligible domestic partner is covered) as well as the spouse or eligible domestic partner’s birth month and year and the first three letters of the spouse or eligible domestic partner’s first name will be needed to complete a one-time registration process and create a user name and password.

9. **Are my screening results uploaded into the health assessment?**

Yes, if you are a U.S. employee and completed your screening on-site between July and mid-September, your results will be available beginning Oct. 1 in the health assessment. If you completed your physician’s or health care provider’s office screening between July and mid-September, and faxed in the Physician Results Form, your results will also be available beginning Oct. 1 in the health assessment. For any screening completed after mid-September, please allow 10 to 15 days for your results to appear in the health assessment. You will be able to modify the information that is uploaded into the health assessment at any time.

Reminder: Anyone who has completed a physical within the calendar year beginning Jan. 1, 2013 (with cholesterol and glucose tested, and blood pressure, height and weight recorded) can use these screening results to satisfy the 2013 screening requirement. To receive credit, you need to choose the Physician Results screening option on the BioIQ website. The option to self-report your numbers based on screening results you have received from your physician’s or health care provider’s office within the calendar year is available. Once you self-report your numbers, they will be uploaded into the health assessment.

International locally hired employees and U.S. employees on international assignment are not eligible for the Boeing screening program, but can fill out the *screenings scorecard* to reference when filling out the health assessment.

10. **What if I or my covered spouse or eligible domestic partner doesn’t have easy access to a computer to complete the health assessment?**

If you do not have access to a computer, you can receive a paper copy of the health assessment, or set up an appointment to complete the health assessment over the telephone with a WebMD Health Coach. Call Boeing TotalAccess at 866-473-2016, and enter your BEMSID. When prompted, say, “Health assessment.” When the system asks, “Do you have questions about how to access or complete the health assessment?” say, “Yes.” You will be transferred to a representative who will assist you with the paper process or setting up an appointment.

Please allow up to seven days to receive a requested paper copy of the health assessment and 16 business days for processing before the Dec. 3, 2013, deadline when you send it back in. To count as completed, the paper health assessment must be processed at the return address indicated by the Dec. 3, 2013, deadline. Hearing-impaired callers are encouraged to use the relay service offered by their phone carrier.
11. Does my covered spouse or eligible domestic partner need my BEMSID if he/she needs to call to ask questions about the health assessment?

When covered spouses or eligible domestic partners call 866-473-2016, they will be asked for a BEMSID. They will need to enter the employee’s BEMSID. When the system asks, “Are you calling about the recent mailing about the health assessment?” they should say, “Yes.” When the system asks, “Do you have questions regarding how to complete the health assessment?” they should say, “Yes.” They will be transferred to a representative who will then assist them.

12. How long does it take to complete the health assessment?

The assessment usually takes about 15 to 20 minutes to complete.

13. Can I complete the health assessment on company time?

Because time-charging practices can vary by employee group or by business, employees should contact their manager for guidance.

14. How can I confirm that I have completed my health assessment?

There are three ways to confirm that your completed assessment was received:

1. After you complete the assessment, you will receive a health score you can print for your records. The “Take the Health Assessment” message will no longer appear on your WebMD home page.

2. During the annual enrollment period that runs Nov. 8 through Dec. 3, 2013, visit Your Benefits Resources the day after completing the assessment if you completed it online only, and the completion information will be visible on the Enroll In Your Benefits page.

3. Beginning Oct. 1, check your online Well Being Incentives Checklist and see where you stand not only on the health assessment, but any other Well Being actions you need to complete. To access the checklist, visit Boeing TotalAccess, click My Well Being and see The Step by Step program.

15. Whom should I call with questions or technical issues while completing the health assessment?

Call WebMD at 877-851-3288 or call Boeing TotalAccess at 866-473-2016. When prompted, say, “Well Being,” and then say, “Health assessment.” You will need your BEMSID and TotalAccess password to access the system. Hearing-impaired callers are encouraged to use the relay service offered by their phone carrier.

16. Which Web browsers are supported for the health assessment?

The following browsers are fully supported:

- Internet Explorer (7.x, 8.x and 9.x) on Windows only.
- Mozilla Firefox (3.6 and 5.0) on Windows only.
- Apple Safari (4.x and 5.x) on OS X only.
17. What if I cannot access the health assessment because of my security settings?

To add a Trusted Site in Internet Explorer:

1. Open Internet Explorer.
2. Go to Tools, then Internet Options.
3. Select the Security tab, then Trusted sites.
4. Click Sites.
5. Add www.webmdhealth.com/boeing to your list.

To adjust your privacy settings in Internet Explorer:

1. Open Internet Explorer.
2. Go to Tools, then Internet Options.
3. Select Privacy, then adjust the Internet zone to Medium.

18. If I don't know my blood pressure, cholesterol levels or other health numbers, can I still take the health assessment?

Yes. You can take the health assessment even if you don’t have your blood pressure, cholesterol levels and other numbers available; however, you are strongly encouraged to participate in a screening before completing the health assessment to use your current health numbers. In addition, for some employees, the decision to participate in a screening and the health assessment may affect the contributions they pay in 2014 (see question 22). You have the opportunity to complete your screening through Dec. 3, 2013. A list of on-site screening opportunities is available on the screenings website; visit Boeing TotalAccess and click My Well Being to access the website. If on-site screenings end before Dec. 3 at your site, you still have until Dec. 3 to complete your screening at your physician’s or health care provider’s office and fax in the Physician Results Form. The form must be received by Dec. 3 or you must enter your numbers manually into the screenings website by Dec. 3.

Using updated health numbers when you complete the assessment will provide you with the most accurate results and feedback. If you don’t know your numbers, give your best estimate wherever you can or complete the assessment at a later date after visiting your personal physician or health care provider and getting updated health numbers.

19. What if I can't finish the health assessment in one sitting? Can I save it and return later to finish?

There are no special steps that you need to take to finish the health assessment at a later date. If you leave the health assessment incomplete and click “next” to go to the next page, the next time you enter the site, your completed answers to date will be prefilled in the assessment.

20. I just realized I entered incorrect information into the health assessment. Can I change it?

You may update your health assessment answers on the site at any time. However, you will need to retake the health assessment and change the previous answer. If you are in the middle of the assessment and wish to change an answer on a previous page, you can use the “back” button to return to previous screens and update your answers. Your eligibility for health coaching will be determined only by the first health assessment you complete within the year.
Financial implications

21. Are employees and/or their covered spouses and eligible domestic partners enrolled in a Boeing-sponsored medical plan required to complete a screening and/or participate in the health assessment this year?

Participating in a screening and/or taking the health assessment is not mandatory or legally required; it is, however, a choice you and/or your covered spouse or eligible domestic partner enrolled in a Boeing-sponsored medical plan need to make. For some employees, the decision to participate in a screening and/or the health assessment will affect their 2014 paycheck contributions for medical coverage. Employees enrolled in a Boeing-sponsored medical plan in the chart below will be subject to an additional contribution if they and/or their covered spouses or eligible domestic partners do not participate in a screening and/or complete the health assessment, as applicable, between Oct. 1 and Dec. 3, 2013**.

**Reminder:** Anyone who has completed a physical within the calendar year beginning Jan. 1, 2013 (with cholesterol and glucose tested, and blood pressure, height and weight recorded), can use these screening results to satisfy the 2013 screening requirement. To receive credit, you need to choose the Physician Results screening option on the BioIQ website. The option to self-report your numbers based on screening results you have received from your physician’s or health care provider’s office and fax in the Physician Results Form. The form must be received by Dec. 3 or you must enter your numbers manually into the screenings website by Dec. 3.

<table>
<thead>
<tr>
<th>To avoid an additional contribution in 2013</th>
<th>Nonunion</th>
<th>Union</th>
<th>Nonunion BAO</th>
<th>Union BAO</th>
<th>Employees on international assignment</th>
<th>Covered spouses or domestic partner enrolled in a Boeing-sponsored medical plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Both screening and health assessment requirement for employees</td>
<td>All nonunion employees*</td>
<td>SPEEA WEU</td>
<td>IAM&amp;AW Lodge 110, Local 2296-F15</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>IAFF I-66 (Seattle)</td>
<td>IAM District 75, Local 50 (Mississippi)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>IAFF I-66 (Wichita)</td>
<td>IAM District 75, Local 50 (Oklahoma)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>IAM&amp;AW 725 (Huntington Beach)</td>
<td>IAM District 75, Local 50 (Texas, Maryland)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>ILOE 501W (Welders) (LA Basin)</td>
<td>Screenings are optional for all other union employees</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>IBT 848</td>
<td>IBT 952</td>
<td>Screenings are optional for all other union employees</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>IBT Local 6 (St. Louis)</td>
<td>IBT 986</td>
<td>Both screenings and the health assessment are required</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>IBT Local 610 (St. Louis)</td>
<td>SPFPA 2 (Portland)</td>
<td>IAM District Lodge 4</td>
<td>Follow union or nonunion group rule for the health assessment</td>
<td>All covered spouses or domestic partners enrolled in a Boeing-sponsored medical plan (The covered spouse/domestic partner has the same requirement as the population of the covered employee)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>IAM 2766 (Huntsville)</td>
<td>SPFPA 5 (Seattle)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Screenings are optional for all other union employees</td>
<td>IAM&amp;AW, District Lodges 751, W24 and 70</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Boeing South Carolina employees will receive a credit for medical coverage in 2014 if they complete a screening and the health assessment in 2013.

**Reminder:** A list of on-site screening opportunities is available on the screenings website; visit Boeing TotalAccess and click My Well Being to access the website. If on-site screenings end before Dec. 3 at your site, you still have until Dec. 3 to complete your screening at your physician’s or health care provider’s office and fax in the Physician Results Form. The form must be received by Dec. 3 or you must enter your numbers manually into the screenings website by Dec. 3.
22. What are the cost implications if I am in the population that is required to participate in a screening and/or health assessment in 2013 to avoid an additional contribution for 2014, but I choose not to complete the requirement?

Please refer to the table on page 6 to determine which programs you and/or your covered spouse or eligible domestic partner enrolled in a Boeing-sponsored medical plan may need to participate in to avoid the additional contribution.

- **Employees enrolled in a Boeing-sponsored medical plan:** If you choose not to complete the screening and health assessment requirement in 2013, you will be required to make a paycheck contribution of $20 per month toward your medical coverage in 2014. This is the total amount you will contribute if you decide not to participate in a screening or the health assessment or both.

- **Employees and covered spouses or eligible domestic partners:** If you and your covered spouse or eligible domestic partner enrolled in a Boeing-sponsored medical plan do not complete the screening and health assessment, you will be required to make a paycheck contribution of $40 per month toward your medical coverage in 2014. This is the total amount you will contribute if you decide not to participate in a screening or the health assessment or both and your spouse or eligible domestic partner decides not to participate in the health assessment.

If your spouse or eligible domestic partner alone chooses not to complete the health assessment in 2013 and you still participate in the screening and health assessment, you will be required to make a paycheck contribution of $20 per month toward your medical coverage in 2014. This is the total amount you will contribute if they do not participate in the health assessment.

**Note:** The contributions will be divided among your first two paychecks of the month if they apply to you.

Current paycheck contributions for not completing the health assessment applied to the 2013 calendar year and end in December 2013. Therefore, you and/or you and your covered spouse or eligible domestic partner will not pay an additional contribution in 2014 on top of what you paid in 2013 if you do not complete the screening and health assessment in 2013. You will pay a new $20 or $40 contribution for not completing the screening and the health assessment for 2014.

**Note:** If you are an employee not enrolled in a Boeing-sponsored medical plan (for example, if you are on your spouse’s plan), you will not be charged a contribution.

If you have questions, use your BEMSID and Boeing TotalAccess password to call Boeing TotalAccess at 866-473-2016. When the system asks, “Briefly, how can I help you?” say, “Health and insurance” and have your TotalAccess password available.

23. How does the screening and health assessment contribution affect the following individuals if they are in the population that is required to participate in a screening and the health assessment in 2013 to avoid an additional contribution for 2014?

- **New hires and transfers** — Employees transferred or hired on or after Oct. 1, 2013, along with their covered spouses and eligible domestic partners enrolled in a Boeing-sponsored medical plan, will not be required to complete the screenings and health assessment to avoid the additional contribution.

- **Employees on leave of absence** — Employees on approved leave of absence on or anytime after Oct. 1, 2013, will not be required to complete the screenings and health assessment to avoid the additional contribution.

- **Adult children** — The provision does not apply to children, regardless of age.

- **Spouses or eligible domestic partners who have Boeing medical as secondary coverage** — The provision applies, whether Boeing medical coverage is primary or secondary.

- **Spouses or eligible domestic partners who are not covered on a Boeing medical plan** — The contribution provision does not apply.
24. What if I am in the population that is required to participate in a screening and/or health assessment in 2013 to avoid an additional contribution for 2014, but I cannot complete these because of a medical health concern or my religious beliefs?

If you are unable to complete your screening or health assessment because of one of these reasons, please call the Boeing Service Center for Health and Insurance Plans through TotalAccess at 866-473-2016 and say, “Health and insurance” to speak to a representative who can assist you.

25. Is it legal for Boeing to require paycheck contributions for not participating in the screenings and/or health assessment?

Both screenings and the health assessment, including additional contributions for nonparticipants, comply with applicable federal law, including regulations and current guidance issued by the Department of Labor and the Equal Employment Opportunity Commission under the Health Insurance Portability and Accountability Act (HIPAA), the Genetic Information Nondiscrimination Act and the Americans with Disabilities Act.

Questions 26 and 27 apply only to those employee groups that are eligible for a $50 gift card if they complete the health assessment, including employees on international assignment and their covered spouses or eligible domestic partners.

26. What incentive will I receive for completing the health assessment?

In addition to receiving a health score and action steps tailored to your personal situation, if you and/or your covered spouse or eligible domestic partner complete the assessment, you and/or your spouse or eligible domestic partner will each earn a $50 gift card redeemable at more than 100 merchants nationwide.

27. How can I redeem my gift card?

To redeem your $50 gift card after taking the assessment, log on to the WebMD website a few days later and you will see an email from Hallmark in your Secure Message Center located on the home page. The email will contain a link to the Hallmark redemption center. Follow the instructions on that page to select your gift card(s). You can expect to receive your gift card(s) about a week after selecting it on the Hallmark site.

The following question applies only to international locally hired employees who are eligible for an in-country gift card if they complete the health assessment.

28. What incentive will I receive for completing the health assessment?

In addition to receiving a health score and action steps tailored to your personal situation, international locally hired employees who take the assessment will receive a gift card. Contact your Well Being focal after completing the health assessment.
Health coaching

29. What is health coaching?
Health coaching is a free service that connects you with a qualified health expert for one-on-one telephonic coaching. It’s convenient, effective and completely confidential. A coach can help you establish realistic objectives to improve your health, as well as an action plan to achieve the goals that are meaningful to you. You can schedule calls at your convenience seven days a week, and your coach will provide professional advice and knowledge, as well as genuine support to help you stay motivated.
People who have worked with a health coach have lost weight, lowered their blood pressure and cholesterol levels, prevented or treated diabetes and much more. Some individuals achieve results with a coach after one or two calls, while others work with their health coach over the course of several months.

30. Who is eligible to participate in coaching?
All U.S. Boeing employees and their covered spouses or eligible domestic partners enrolled in a Boeing-sponsored medical plan are eligible to participate. Contractors, international locally hired employees and employees on international assignment are not eligible for coaching at this time.

31. How does health coaching work after I complete the health assessment?
Based on your health assessment results, you may qualify for the coaching program. As part of this completely voluntary program, you can work with a specially trained WebMD Health Coach through a series of telephone sessions to set personal goals to take control of your health and well-being.

32. How do I get started if I want to participate in coaching?
Depending on your personal situation, you may benefit from as few as one to two calls with a health coach, or you may choose to work with a coach over the course of several months. To schedule the first call with your health coach, you can:

1. Call the WebMD Health Coaches toll-free at 877-851-3288 or call Boeing TotalAccess at 866-473-2016. When prompted, say, “Well Being,” and then say, “Coaching.” You will need your BEMSID and TotalAccess password to access the system. Hearing-impaired callers are encouraged to use the relay service offered by their phone carrier.
2. Wait and your coach will reach out to you within the next 30 days*.

*Coaches will reach out only to high- or moderate-risk employees. All U.S. employees, however, are eligible to participate in coaching.

33. What if I do not want to participate in health coaching?
If you do not want to participate in coaching, simply answer when WebMD calls you, authenticate who you are with your month/day of birth and ZIP code, and tell the coach that you do not want to participate. Or, you can call 877-851-3288 and authenticate who you are with your month/day of birth and ZIP code and confirm that you do not want to participate in advance of receiving a call from WebMD. You and your spouse or eligible domestic partner will both need to do this if you both choose not to participate in coaching. Please note that if you qualify for coaching, you will each receive seven calls if you do not answer the phone or do not call WebMD in advance to decline coaching.
34. When are coaches available if I have questions?

We encourage you to participate in coaching so that you begin to feel your best each day. If you have questions about the program, please contact a WebMD Health Coach toll-free at 877-851-3288 during the following hours of operation:

- Monday–Thursday: 8 a.m.–10 p.m. Central time
- Friday: 8 a.m.–6:30 p.m. Central time
- Saturday: 8:30 a.m.–4:30 p.m. Central time
- Sunday: 11:30 a.m.–10 p.m. Central time

WebMD

35. Who is WebMD?

WebMD is the leading provider of health information and services to consumers and health care professionals. Private portals from WebMD enable employees and health plan members to make more informed benefit, treatment and provider decisions. WebMD’s Total Health Management™ solutions integrate individual user data, plan-specific data from our employer or health plan clients, and much of the content, decision-support technology and personal communication services available through our public portals for a personalized user experience.

36. What is the WebMD Health Manager?

The WebMD Health Manager provides powerful online tools that enable individuals to better manage and enhance their personal health and well-being. WebMD’s unique technology personalizes and serves up customized information and support based on each individual’s reported interests, risks and readiness for change. The WebMD Health Manager includes:

- The health assessment, which provides you with a secure, personalized snapshot of your current health so that you can complete Step 2 of the Step by Step program and understand your health risks.
- A comprehensive set of goal-setting and tracking tools for monitoring progress and results.
- Secure messaging and targeted reminders.
- Lifestyle improvement programs.
- Accurate, clinically reviewed health information references for any health or medical question.
- Decision support for understanding the risks and benefits of medical procedures and treatment options.

37. What services will WebMD provide?

Through Boeing’s partnership with WebMD, employees will have access to many of the tools they have accessed in the past, including the health assessment, an online well-being portal and telephonic health coaching.

The WebMD Health Manager portal features powerful online tools, personalized resources and expert guidance, including:

- My Health Assistant — A program to improve specific areas of your health, including weight management, exercise, stress management, tobacco cessation and more.
- Symptom Checker — Answer a series of questions and receive a personalized recommendation for managing your symptoms, including helpful resources to review in conjunction with seeing your health care provider.
- Health Topics — In-depth information about specific health conditions.
- Health Trackers™ — Use these trackers to set health goals, chart health progress and monitor results.
Protection of privacy

38. How is my personal medical information protected?
Boeing carefully selects its third-party Well Being service providers and requires them to sign agreements that they will comply with the Health Insurance Portability and Accountability Act (HIPAA) and other privacy laws, and to implement protective measures and safeguards. In addition, Boeing performs assessments of the physical, technical and administrative controls they use to protect your information.

39. What happens to my personal information that’s collected as part of the screening and health assessment?
Once your screening information has been received by BioIQ, it will be uploaded into the health assessment on the WebMD site. Screening information is also transmitted to Truven for preparing reports of de-identified aggregated information for Boeing. These reports inform Boeing about health issues faced by all health care plan participants and are used to drive decisions about health care plan changes. Your individual screening and health assessment information is not disclosed to Boeing. BioIQ also provides Boeing de-identified information about group participation in the screening program. This information is used to understand program participation, allow for site competitions and improve communications about the services. For additional information about data flow, click here.

40. I did not consent to have my Social Security number (SSN) sent to Boeing Well Being providers. What’s the reason for sharing this information?
Social Security numbers and BEMSIDs are used to assist Boeing’s Well Being providers in administering employee eligibility and participation data under its health care and Well Being programs.

41. Are screening and health assessment results confidential?
Yes. Screenings and health assessments are conducted by service providers who are required to protect your privacy and confidential health information by complying with the Health Insurance Portability and Accountability Act (HIPAA). Boeing requires its Well Being suppliers to sign contracts that hold them accountable for maintaining the confidentiality of individual participant health information. Individual screening and health assessment results are not shared with Boeing.

42. What information do service providers have about me if I don’t participate in a screening or the health assessment?
Boeing sends employee eligibility information to our service providers so that eligible employees can participate in a screening and the health assessment. Eligibility information for the screening includes your name, date of birth, home address, home telephone number, gender, work contact information and organizational details. Eligibility information, including the employee name, BEMSID, date of birth, Social Security number, home and work contact information, gender and organizational details, is also shared with WebMD, Aon Hewitt and Truven for verification of eligibility and administering the Wellness Program. Eligibility information is securely transmitted to our service providers.

43. If Boeing does not receive my screening and health assessment results, how does the company know how much to deduct from my paycheck?
Aon Hewitt provides benefits plan administration for Boeing, including calculating employee paycheck benefit contribution amounts. Contributions related to participation in screenings or health assessments are combined with other benefit payroll contributions. Boeing Payroll does not see any individual results from an employee’s screening or health assessment.
44. What information does Boeing receive about whether or not I completed a screening or the health assessment?

Boeing receives de-identified aggregate reports about screening and health assessment completions. This information is used to understand program participation and improve communications about the services.

45. Who at Boeing might know whether or not I completed a screening or health assessment?

Your manager, your co-workers or Boeing management do not receive a report of which individuals completed a screening or the health assessment. If you contact Boeing TotalAccess for assistance, limited Boeing Benefits or Payroll personnel may become aware of whether or not you have completed a screening or the health assessment (but not any of your individual results) as part of their efforts to assist you. This is for the purposes of health care plan operations and administration.

The HIPAA Privacy Rule provides federal protections for personal health information, and Boeing complies with that and other laws that govern your privacy.

If you have questions about your privacy, please contact the Global Privacy Office at 206-544-2406 or at GlobalPrivacy@pss.boeing.com.