

# We support your airplane through its entire life

COMMERCIAL  
AVIATION  
SERVICES

## Airplane lifecycle

- Acquiring
- Readyng
- Operating
- Maintaining
- Refreshing
- Transitioning

**Our capabilities, products, services, and support are focused on maximizing the value of your airplane through its entire life.**

*Lifecycle Solutions*

# We're here for you

COMMERCIAL  
AVIATION  
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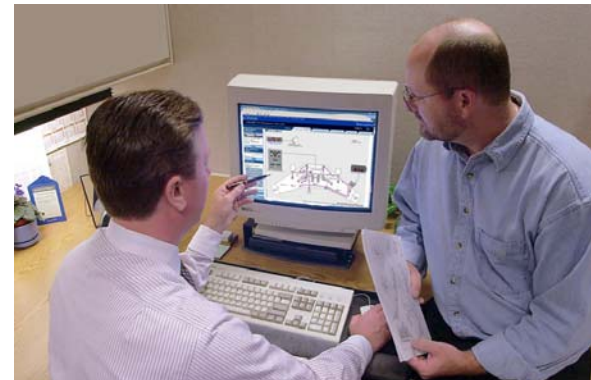
- **8,000 skilled and committed team members**
- **Supporting over 12,000 airplanes every day**
- **Representatives and operations in more than 60 countries**



# Available 24/7/365

COMMERCIAL  
AVIATION  
SERVICES

- Operations center
- Field service representation
- Service engineering
- AOG incident recovery and repair
- MyBoeingFleet web portal



# Commercial Aviation Services

## Global presence



- |                              |                        |   |             |                           |
|------------------------------|------------------------|---|-------------|---------------------------|
| ● Technical Customer Support | ● Distribution Centers | ▲ Technical Services                                | ▼ Jeppesen  | ■ Alteon Training Center  |
| ● Repair Centers             | ● Cont'l Data Graphics | ▲ Joint Venture                                     | ▼ Preston   | ■ Joint Venture           |
| ● Aviall                     |                        | ▲ AerolInfo   | ▼ SBS Int'l | ■ Training Alliance       |
|                              |                        | ▲ MRO (India)<br><i>Pending regulatory approval</i> | ▼ Carmen    | ■ Training Center (India) |
|                              |                        |   | ▼ C-Map     | ■ 787                     |

# A complete set of capabilities

## Material Management



- Industry's most advanced distribution system
- Tailored solutions to meet your unique requirements
- Dependable delivery of genuine Boeing parts
- State-of-the-art parts ordering and inventory system

*Right part, right place, right time*

## Maintenance Services



- Maintenance support programs designed to fit your business model
- Advanced digital tools that streamline maintenance
- Services, studies, and training help improve maintenance and engineering operations

*Solutions that save time and improve efficiency*

## Fleet Enhancements



- Turnkey design, engineering, product management, and kitting available to support your entire fleet
- Programs to improve performance, efficiency, security, and safety
- Interior enhancements that improve your brand appeal

*Adding value to your in-service fleet*

## Flight Operations



- Scheduling, planning, tracking, and navigational information
- OEM-provided flight training
- Flight operations support to help you meet objectives

*Achieve maximum performance and economy*

# We're committed to your success

COMMERCIAL  
AVIATION  
SERVICES

- **Supporting your airplane, fleet, and enterprise**
- **Improving efficiency**
- **Ensuring safety, security, and comfort**
- **Increasing airplane availability and reliability**
- **Reducing operating costs**



# Products and Services that Deliver Value

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AVIATION  
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## Efficiency, productivity, and cost reduction solutions



- Technical information management
- Configuration and materials management
- Crew management
- Airline operations center (AOC)
- Outsourced service—regional centers of excellence for hangar and component maintenance

## Availability and reliability solutions



- Maintenance compliance
- Proactive airplane health monitoring
- Reliability programs
- Aircraft repair and support programs

## Safety, security, and environment solutions



- Paperless flight operations
- Maintenance evaluations and quality system assessments
- Training optimization
- Enhanced flight path operations

## Passenger experience and airplane life extension solutions



- Interior renewal, cabin reconfiguration, and IFE
- Performance and avionics upgrades
- Passenger to freighter conversions