

Boeing Internal Services

Internal Services helps Boeing do business better.

To give Boeing a competitive advantage, Internal Services anticipates and provides enterprisewide services; attracts, develops and retains a skilled, motivated and diverse global workforce; continuously builds leadership strength and depth; and leads our efforts to be a responsible and engaged corporate citizen.

We add value by driving efficient operations and optimizing and leveraging the power of our intellectual capital.

We integrate services across the enterprise to help our businesses operate more effectively and efficiently. Our real property management program and virtual office initiatives have reduced the footprint of Boeing by more than 6.8 million square feet over the past two years. Since 1997, while computing network traffic increased 1,900 percent, we reduced computing infrastructure costs 47 percent and, since 2001, lowered the number of Boeing computing systems



In the innovative Move to the Lake project in Renton, Washington, our Shared Services Group and Boeing Commercial Airplanes brought the people who design, build and support our airplanes together in an open and desirable workspace, allowing them to break down traditional barriers and reduce facilities space by 40 percent.


by more than 23 percent. This has significantly improved the reliability of our global infrastructure at every location. Our continued migration to common systems and processes is decreasing costs, enabling consistency and improving our ability to work as a connected enterprise.

Boeing continues to be recognized as a preferred employer and leader in diversity. We offer highly competitive salaries and benefits, and job opportunities across business units and around the globe. Our ShareValue Trust and a variety of incentive plans enable Boeing employees to share in our financial success, having paid out more than \$360 million to nonexecutive employees in 2004. We invest in the workforce of tomorrow by emphasizing lifelong learning and developing future leadership. More than 22,800 Boeing employees took part in our Learning Together Program, with 1,283 earning

degrees, while more than 12,400 employees participated in Boeing Leadership Center programs.

Boeing invests in the communities in which we work and live to help them flourish and grow.

In 2004, Boeing invested approximately \$47.5 million in cash contributions to communities where our employees live and work in the United States and abroad. Boeing invests in six main areas—early learning through 12th grade education, higher learning, health and human services, arts and culture, civic, and environment. Employees also participate in volunteer activities and gift matching programs; they contributed \$32.5 million through the Employees Community Fund in 2004, among the world's largest employee-directed charitable organizations.



“Boeing’s power isn’t just in the technologies shaping our world — it’s in the inspiration and innovation of 159,000 employees committed to making the world better.”

Richard D. Stephens
Senior Vice President, Internal Services