



MARIAN LOCKHART PHOTO

# The My Telecom development team

**B**oeing spends a great deal every month on its basic telecommunications equipment and services—the desk phones, cell phones, pagers and other mobile devices used by almost every employee. It's a cost that's managed down to the individual device.

Now, employees can help control these costs by using an intranet tool called My Telecom, which our team developed. Located in the “My Information” section of the MyBoeing Tools&Services portal, My Telecom is a simple and accessible way to track monthly costs and use of telecommunications devices assigned to an employee. And, through My Telecom, employees can order a new device or disconnect any that are no longer needed or used.

We are a virtual, cross-functional team from Boeing Information Technology and Shared Services Group – Employee Services working in telecommunications, Web development, business systems and customer service. We're from the Puget Sound area; southern California; Mesa, Ariz.; and St. Louis, which means we rely on the equipment and services that we are tasked to make more efficient and cost-effective.

My Telecom was introduced last October. Since then, it's received almost 250,000 visits as people reviewed and updated their telecommunications records. We're excited to find that employee-initiated phone and pager disconnections have increased by about 37 percent compared with the previous six months. And we're committed to improving My Telecom to reflect the most current status of Boeing telecommunications usage.

We're proud to be doing our part to help Boeing employees reduce costs and make Boeing more efficient and productive.



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**Above:** Washington-based team members include Eric Leonard (from left), David Songer, Ken Lee, Kathleen Ochs, Judy Unwin, Christine Hill, Marc Thompson, Rochelle Handy, Karen Lohrman, and Jerrod Larson. **Below:** California-based team members include Lynda Van Vleet and David Aguilar. **Not pictured:** Damian Floth, Annalisa Engelbach, Craig Hone, Felix Jih, Tam Lam, MiAe Lee, Daryl Moore, Wes Mutschler, Howard Raddatz, Brian Sherwood, Mark Sullivan, Neil Weber, Karen Wega, Cynthia White, Lori Williams, and Jerry Zhang.