



**Integrated Solutions**

# GoldCare

Take Your Fleet to the Next Level

BOEING **EDGE**



## GoldCare

# A Flexible Suite of Services

**GoldCare is a flexible suite of services from the Boeing Edge portfolio.** Through GoldCare, Boeing offers maintenance and reliability programs for the Next-Generation 737, 747-8, 777, and 787 Dreamliner. In addition, selected GoldCare services are available to a wider range of Boeing models.

Backed by decades of fleet data management, industry-leading technologies, and proprietary processes, GoldCare fleet management solutions can empower your airline operations.

## GoldCare

- Serves a wide range of customer segments, from carriers with significant legacy infrastructure to startup carriers or carriers with limited maintenance and engineering infrastructure.
- Is backed by Boeing's original equipment manufacturer (OEM) expertise and supported by regional service centers around the globe.
- Provides experience in airline maintenance infrastructure, repair, and overhaul (MRO).
- Offers customers the opportunity to simplify fleet operations.
- Enhances the fleet ownership experience while increasing long-term return on investment.

## Our Legacy

Boeing is the world's leading airplane designer and manufacturer. GoldCare builds on the Boeing tradition of excellence, providing maintenance and engineering services to your airline. With GoldCare, your airline will improve fleet dispatch reliability, provide greater airplane availability, and reduce inventory costs.

## GoldCare Getting Started

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A Boeing sales representative can work with you to select a customized GoldCare solution that best suits your airline's supply chain, engineering, and maintenance needs.

The GoldCare suite includes Fleet Material Solutions, Fleet Engineering Solutions, and Fleet Integrated Solutions—all of which can be tailored to your specific requirements.





GoldCare  
Fleet Material Solutions



Parts and Inventory

**Component Services** includes exchange and repair services that increase efficiency in managing high-value rotatable parts, components, and line-replaceable units (LRU). Boeing and its partners own, manage, and maintain a global exchange pool inventory for convenient airline access.

**Expendable Services** includes fully managed materials solutions for expendable parts.

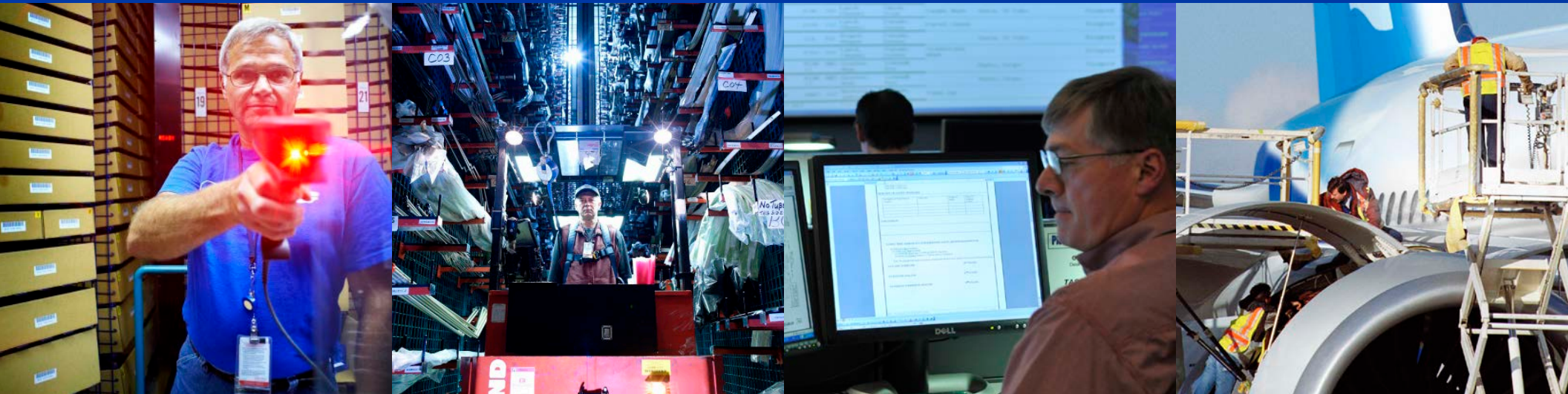
GoldCare  
Fleet Engineering Solutions



Maintenance and Reliability

**Engineering Services** improve fleet technical and maintenance performance. Available services include customized maintenance programs and job card development, reliability programs, low-utilization maintenance programs, and engineering analysis and evaluation.

**Managed Engineering Services** provides additional Boeing engineering support. Boeing can fully manage engineering needs or provide a range of options such as routine maintenance program management, configuration management, and maintenance planning.



## Fleet Integrated Solutions

Boeing provides customized, long-term, OEM-backed service offerings that integrate Material Solutions, Fleet Engineering Solutions, and/or MRO services. These integrated solutions support customer-defined service-level commitments through regional Boeing technical operations centers and our affiliated GoldCare MRO network. GoldCare programs tailor to customer needs and operational requirements



### OEM-Backed Service Offerings

**Integrated Material Solutions** combines elements from Component Services and Expendable Services to provide a managed, integrated material solution. Solutions include inventory management, supply chain management, demand planning, rotatable configuration management, repair and overhaul, and logistics.

**Integrated Material Solutions and Fleet Engineering** combines elements of Boeing's Material Solutions with Fleet Engineering Solutions to create a customized service. In addition, customers can choose to have Boeing perform their technical operations control function, managing to service-level commitments.

**Integrated Maintenance and Engineering Solutions** provides the most comprehensive services offered through GoldCare. Customers may add phased, heavy, line maintenance, and technical operations control to Integrated Material and Fleet Engineering Solutions to customize a maintenance program that supports their unique operational needs.

### Scenario 1

**Customer A** already operates an MRO infrastructure.



**Fleet Material Solutions**



**Fleet Engineering Solutions**



**Fleet Integrated Solutions**

### Scenario 2

**Customer B** is a startup airline.



**Fleet Material Solutions**

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**Fleet Engineering Solutions**

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**Fleet Integrated Solutions**

### Scenario 3

**Customer C** needs assistance with material management and engineering.



**Fleet Material Solutions**

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**Fleet Engineering Solutions**



**Fleet Integrated Solutions**

GoldCare ..... Benefits .....



**Fleet  
Material  
Solutions**

**Component Services**  
**Expendable Services**

- Increases cash flow by reducing provisioning and inventory costs.
- Improves forecasting accuracy by leveraging Boeing fleet knowledge.
- Guarantees parts availability while mitigating inventory obsolescence, loss, and surplus.
- Enables quicker component turnaround times, lowers administration costs, and reduces inventory shortages.
- Offers 24/7/365 support backed by the Boeing global presence.



**Fleet  
Engineering  
Solutions**

**Managed Engineering Services**  
**Engineering Services**

- Improves the effectiveness of maintenance and reliability programs.
- Increases airplane availability.
- Supports regulatory approval and ongoing compliance.
- Aligns maintenance and engineering organizations with industry best practices.



**Fleet  
Integrated  
Solutions**

**Integrated Material Services**  
**Integrated Fleet Engineering  
and Material Services**  
**Integrated Maintenance  
and Engineering Solutions**

- Reduces capital investment and ensures predictable costs.
- Improves effectiveness and efficiency of maintenance and reliability programs.
- Guarantees reliability of technical dispatch and availability of parts.
- Reduces operational risk of entry into service.
- Provides a single point of contact.
- Ensures global access to around-the-clock customer support infrastructure.



GoldCare

## Solutions to Fit Your Needs

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### Additional Features and Benefits

- Regional Service Centers provide an unmatched global support footprint.
- Boeing, as the OEM, is uniquely positioned and qualified to consistently deliver the highest value to maintain your fleet economically and efficiently.
- Through life cycle management, GoldCare maintains your fleet and can enhance the residual value of your airplanes.





## Summary

### GoldCare Delivers

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Boeing GoldCare offers a flexible fleet management service tailored to meet all your operational needs.

Whether you're a business leader at the C-level, vice president, a director, or a member of your fleet team, we look forward to hearing from you to discuss your fleet needs and answer any questions you may have regarding GoldCare.





**Time to act. Get GoldCare now.**

We look forward to discussing GoldCare with you. Contact your local GoldCare sales representative today, or [theboeingedge@boeing.com](mailto:theboeingedge@boeing.com). For additional information, visit our website at [www.boeing.com/commercial/boeing-edge](http://www.boeing.com/commercial/boeing-edge).

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