



Parts Solutions
Rotable Exchange
Services

BOEING **EDGE**
Material Services



Rotable Exchange Services

Unparalleled Support for Your Boeing Fleet

Your operations require every advantage possible to increase efficiency. The Boeing Edge is all about bringing your airplanes, operations and business those advantages and making your teams successful. Rotable Exchange Services is part of the Material Services set of offerings and is focused on helping you manage repairs more effectively, minimize your inventory investment and reduce administrative costs.

A Pool of Exchange Components Ready to Ship Within 24 Hours

Our Rotable Exchange Services provide a pool of exchange components ready to ship within 24 hours of your order, ensuring fast and easy access to high-value, dispatch-critical parts for your fleet. A single point of contact and coordination of repairs simplifies your involvement.

Serviceable parts that meet OEM standards.

Our Rotable Exchange Services provide a one-for-one exchange: when you ship us an unserviceable part, we send a replacement that is tested, repaired and overhauled to standards set by the OEM.

Efficient overhaul and repair.

Operators can minimize their investment in rotatable inventory and component maintenance costs. This service will help our customers reduce the need to carry excess inventory attributed to repair turnaround cycle times, supplier management and parts tracking. Boeing is your single source for your rotatable requirements.

Unparalleled Support for Your Boeing Fleet

A dedicated inventory minimizes service time.

By drawing on the experience of operators from around the world and analyzing which parts are removed most frequently, we have developed a dedicated inventory of replacement components.

The result: When you need an exchange component, we have it ready to ship within 24 hours of your order. The replacement can be en route to your site before the damaged unit is even removed from the airplane.

Reduce provisioning and inventory holding costs.

Our pool of dedicated inventory includes dispatch-critical units and high-value components that typically account for a large part of inventory expense. Components include the flight deck, navigation systems, flight controls, avionics, hydraulics and other systems.

With our services, you can reduce your costs for initial provisioning by 15 to 30 percent and minimize in-stock inventory and holding costs.

Rates are customized to your fleet.

Boeing manages the repair, testing and recertification of the units at no additional charge to you. We offer a customized rate based on fleet size and flight hours, making it easier to forecast and plan your maintenance costs.

Simplify administration.

Parts are upgraded with the latest modifications to support a pool standard. This simplifies your administration and minimizes the chance that you will stock outdated parts. All modifications and repairs are certified under both Federal Aviation Administration (FAA) and European Aviation Safety Agency (EASA) authority or to customers' specific National Aviation Authority (NAA) requirements as necessary.

This will allow you to use the parts when and where you need them. The cost of holding, storing and reordering high-value, dispatch-critical rotable components ties up resources that your company could use to strengthen its core business activities.

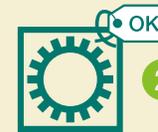
Boeing offers Rotable Exchange Services that can be tailored to your business strategy. This allows you to focus on what you do best—keeping your airplanes flying and earning revenue.

Component Exchange Pool

You need to exchange a component.



1 Request a replacement component.



2 An overhauled component will be ready to ship to you within 24 hours.



3 Send us your unserviceable component.

We maintain the inventory.



4 We receive your unserviceable component.



5 Component is overhauled.



6 Certified component is placed in exchange pool for future requests.



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	717 CUSTOMER OPERATION SUPPORT (COS)	NEXT-GENERATION 737 COMPONENT SERVICES PROGRAM (CSP)		747-400F CUSTOMER OPERATION SUPPORT (COS)	777 COMPONENT SERVICES PROGRAM (CSP)	787 DREAMLINER ROTABLE EXCHANGE PROGRAM (REP)
Engineering and technical customer support for an operator's entire fleet through a collection of the airline's maintenance data	■	■		■	■	■
Airline operator expertise and maintenance, repair and overhaul experience with program partners AFI KLM E&M		■			■	
OEM configuration management and reliability engineering support	■	■		■	■	■
Service level performance commitments	■	■		■	■	■
Reduces inventory requirements	■	■		■	■	■
Improves financial and forecasting performance	■	■		■	■	■
24-hour AOG support	■	■		■	■	■
Component repair and warranty management	■	■		■	■	■
Customization by part number	■	■		■	■	
Customization by ATA system	■			■		■



The Boeing Edge

Material Services

Parts

- Genuine Boeing Parts
- Aviall—A Boeing Company
- Global Distribution Network

Parts Solutions

- Component Services
- Integrated Materials Management
- Landing Gear

Parts Support

- 24/7/365 Parts Support
- Boeing PART Page
- Service Ready Support

Boeing Commercial Airplanes

Marketing

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www.newairplane.com

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