Rotorcraft Support

Description and Purpose:
Rotorcraft Support (RCS) is a subdivision of Integrated Logistics within Boeing’s Global Services & Support business. RCS provides a full spectrum of affordable rotorcraft support products and services for AH-64 Apache, CH-47 Chinook, V-22 Osprey and AH-6i customers in the U.S. and around the globe. Operations and sustainment are 70 percent of a aircraft’s total life cycle cost, and Rotorcraft Support is focused on innovation and flexibility to offer affordable support solutions. Rotorcraft Support is headquartered in Huntsville, Alabama, near the U.S. Army’s Redstone Arsenal.


General Characteristics:
With a range of services from transactional parts and spares contracts to complete life cycle support and integrated multi-platform contracts, these solutions deliver capability measured against key customer metrics to provide support for a platform over its entire life cycle. The subdivision offers world-class sustainment solutions such as performance-based logistics (PBL) contracting, supply chain management, engineering services, technical documentation, common and peculiar support equipment, obsolescence management, field service support, training and spares and repairs demand forecasting/inventory optimization for Army, Navy and Air Force rotorcraft systems, both Boeing and non-Boeing.

Key Support Programs and Capabilities:
- **Apache Rotorcraft Support**: Boeing provides award-winning sustainment solutions ranging from transactional spares to tailored performance-based logistics to the U.S. Army and 11 international customers.
• **Chinook Rotorcraft Support:** Boeing provides sustainment solutions for the U.S. Army, U.S. Special Operations Command and 17 international customers, ensuring that the products and services are available to support customer mission readiness objectives.

• **V-22 Rotorcraft Support:** Boeing and its industry teammate, Bell Helicopter Textron, Inc. partner to support the V-22 Osprey for two U.S. military customers, the U.S. Marine Corps and the U.S. Air Force Special Operations Command, under the terms of a single contract. The innovative joint PBL contract is focused on total ownership cost reduction while delivering optimized, bundled capabilities that maximize readiness.

• **Corpus Christi Army Depot:** Boeing’s partnership with Corpus Christi Army Depot (CCAD) Partnership is a public-private agreement designed to support the overhaul of dynamic components (e.g. transmissions and gear boxes) on the U.S. Army AH-64 Apaches and CH-47 Chinooks repaired and overhauled at the depot. The partnership capitalizes on Boeing’s expertise in Lean, logistics, engineering and material management while leveraging the strengths of CCAD to ensure the through-put capacity of the depot meets the needs of the warfighter.

Contact:

Jessica Carlton  
Global Services & Support  
Office: +1 256-937-5692  
Mobile: +1 256-603-7137  
jessica.m.carlton@boeing.com

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