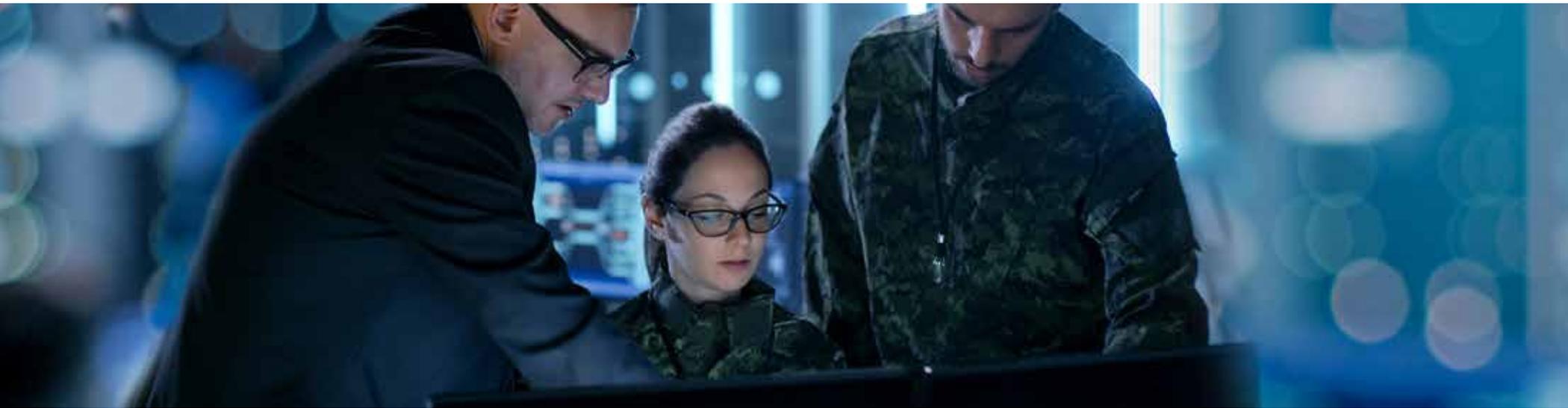




International Government Services



# SERVICE STRENGTH AROUND THE GLOBE

Affordable and optimized operations using technology and knowledge transfer



Expanding global business partnerships to provide customers with best-of-industry solutions.

# Mission readiness around the world

## Total life-cycle solutions

With more than a century of experience, Boeing brings innovative and affordable service solutions which focus on optimizing operations with:

- Engineering, modifications, and maintenance
- Digital aviation and analytics
- Supply chain logistics
- Training support

## Affordable and innovative

Boeing delivers agile, comprehensive, cost-competitive solutions—on any aircraft platform—so you can reduce costs, drive efficiency, and optimize mission operations.

- Parts where you need them, when you need them
- Rapid-response aircraft support for any mission on any aircraft
- Use of data analytics for optimized flight operations, execution and planning
- Turnkey aircrew and maintenance training solutions using advanced curriculum and simulations tools

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Uniquely positioned  
to serve international  
government customers  
with world-class service.

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# Comprehensive sustainment



Customer-focused solutions that bring flexible and affordable life-cycle support that optimizes platform operations.



## Supply Chain

When readiness for increased combat capability is a top priority, Boeing's global parts supply network delivers.

- World-class sales, inventory, operations, and planning
- Demand planning and forecasting
- Inventory optimization
- Performance- and outcome-based customer support
- Warehousing and distribution
- Obsolescence management solutions

## Engineering, Modifications & Maintenance

Extending the life of aircraft so customers reduce their total cost of ownership is a cornerstone of the services and support Boeing provides each and every day.

The industry's most experienced engineering team integrates new, advanced technologies so customers get world-class service.

- Maintenance operations scheduling
- Avionics systems upgrades
- Troubleshooting for mechanical issues
- Livery repainting

## Training & Professional Services

Warfighter preparedness is the heart of Boeing's training capability and why we've been supporting generations of pilots and aircrews on new systems and legacy platforms.

From rotorcraft and fixed-wing aircraft to space vehicles, Boeing offers a full range of solutions from training analysis and training devices to comprehensive training centers—all focused on mission readiness.

- Adaptive learning
- Constant Resolution Visual Systems
- Integrated Live Virtual & Constructive training
- Computer-based and classroom training
- Advanced simulations

## Digital Aviation & Analytics

Predicting what's next by using data and analysis is at the core of how Boeing is transforming the aerospace services industry. From optimized fleet maintenance and adaptive learning to inventory control using GOLDesp, customers get the right information, fast, with actionable insights.

- Real-time maintenance tracking tools
- Maintenance History Analytics
- Fleet Health, powered by Boeing AnalytX

These tools and more are helping customers reduce costs and have better mission readiness.

# Service strength around the globe

Boeing Global Services brings faster customer response and operational agility with a streamlined infrastructure that leverages services best practices and innovation from Boeing commercial and defense business units.

Boeing offers a complete, end-to-end platform solution.

- Rapid turnaround times
- Comprehensive sustainment
- Innovative training solutions that enhance training effectiveness
- Flightline of the future developed with affordability and staffing demands
- Networked and single-point supply chain solutions including parts and parts repair
- Enterprise resource management solutions using predictive analytics
- Customer organic capabilities developed through MRO partnerships

## Results-driven success

Integrating services-focused knowledge across the Boeing enterprise has already resulted in success stories.

- Avionics Integration: Customer realized cost savings of US\$1.5 billion to date.
- Global Distribution: Customer received US\$20 billion in deferred expenditures.
- Fuel Optimization: Customer added 5 percent cost savings to the bottom line.
- Inventory Control: Customer saved US\$100 million with reduced labor costs, fewer lost parts, and quicker decision-making.



Knowledge transfer between **commercial** and **government** delivers **world-class** services



### Worldwide presence



**300+** locations

Approximately  
20,000  
employees



**70+** countries



Government  
and commercial  
business areas

### Robust service capabilities



Digital Aviation  
& Analytics



Engineering,  
Modifications &  
Maintenance



Training &  
Professional  
Services



Supply  
Chain

### Efficient performance

Faster customer response

Operational agility

Competitive cost structures



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